

# Welcome to FACTS!

## Step 1: Open your internet browser

- iPhone/Apple device – Use Safari
- Android device – Use Chrome

Save in your phone's contacts:  
24 Hour Helpline: 1-877-979-1820  
Call Center Operators: 1-855-390-2722

## Step 2: Go to the FACTS website

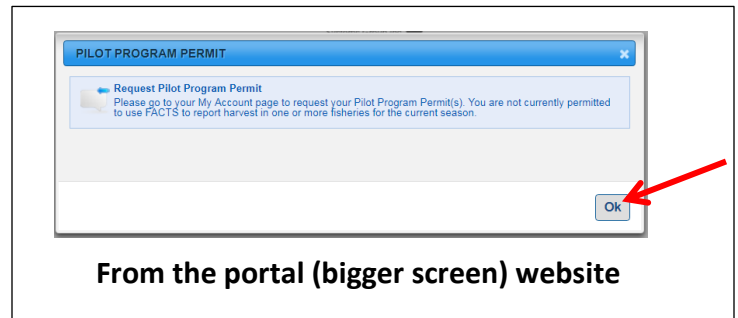
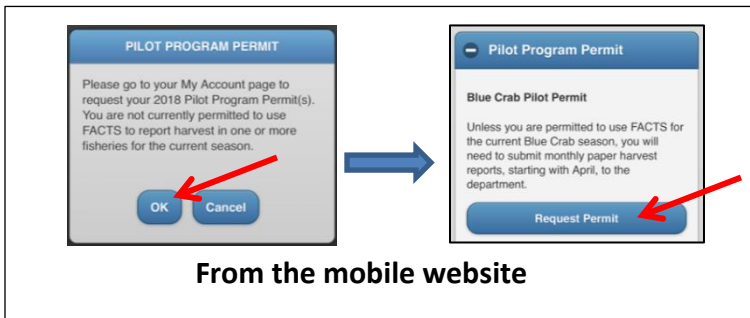
- Smartphone or Tablet: [maryland.fisheryfacts.com/mobile](https://maryland.fisheryfacts.com/mobile)
- Computer, Laptop or Tablet: [maryland.fisheryfacts.com](https://maryland.fisheryfacts.com)



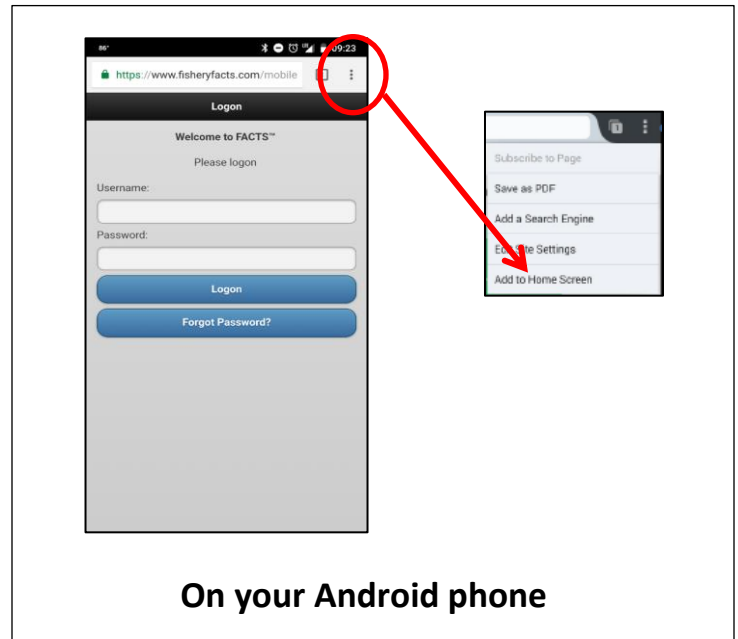
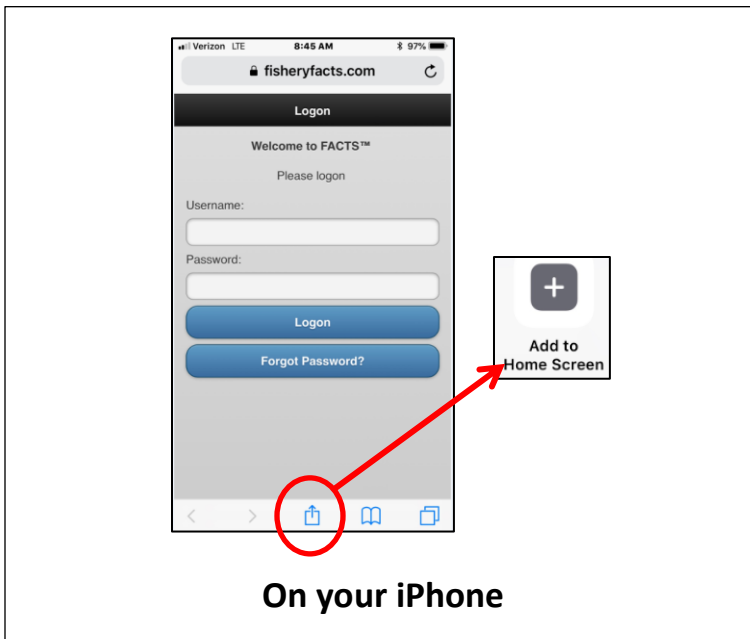
## Step 3: Log in to FACTS

- Your Username is your DNRid
- Your default Password is *password*
- Choose a new password that is at least 8 characters long
- A password retrieval question and answer is preset, but you can choose a new one

## Step 4: Request your Program Permit(s)

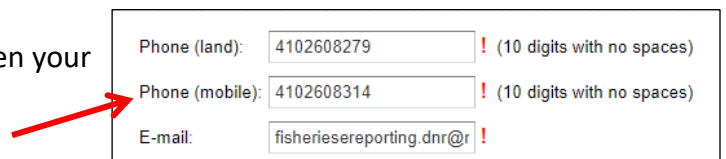


## Step 5: Save FACTS to your phone's home screen



## Step 6: Confirmation that your permit request has been approved

- Make sure your mobile number is saved in your Account Preferences, so that FACTS can text you when your permit is approved.



Phone (land):  ! (10 digits with no spaces)  
Phone (mobile):  ! (10 digits with no spaces)  
E-mail:  !