

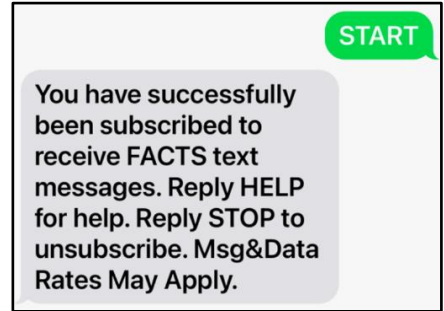
FACTS™ Text Messaging - How to Opt In or Opt Out

Program participants receive important account, trip, and fishery-specific notifications when they opt in (subscribe) to text messaging. These include End Hail reminders, Striped Bass Check-in Receipts, Quota Share Transfer Updates, and Public Notices. To learn more, choose the Text Notices option from the main menu in your FACTS account.

How to Opt In to receive text messages from FACTS:

1. Be sure the mobile phone number is saved in your FACTS account
2. Text the word "START" to 1-443-726-1807 from that mobile number

Receive this confirmation message



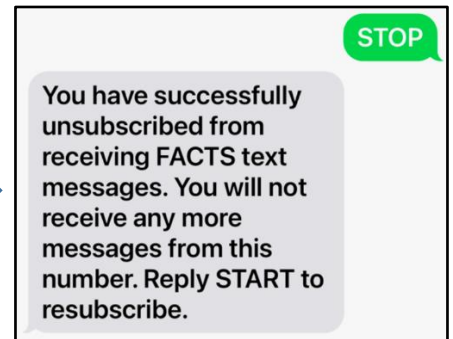
How to Change the Mobile Phone Number:

1. Update the mobile phone number saved in your FACTS account
2. Text "START" to 1-443-726-1807 from the new phone number (confirmation message is same as above)

How to Opt Out of receiving text messages from FACTS:

- From the phone receiving the text messages, text the word "STOP" to 1-443-726-1807

Receive this confirmation message

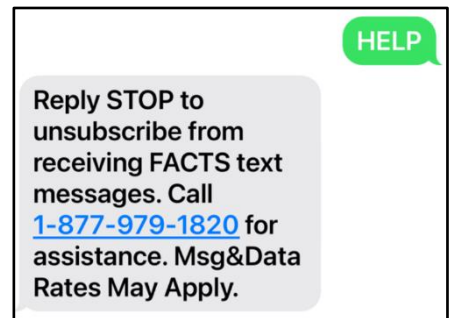


NOTE: You *do not* need to remove your mobile number from your FACTS account in order to opt out of text messaging. Keeping your phone number in your account will make it easier for the Helpline to assist you.

How to get Help: Text the word "HELP" to 1-443-726-1807 to see:

- Information about how to Opt Out of text messaging
- Link to call the program's 24 hour Helpline

Receive this information message



How to update the mobile phone number in your FACTS account:

Mobile

1. **My Account** button
2. **Account Info** > Enter Phone (mobile) Number
3. Be sure to save it! **Update Account Details**
(at bottom of screen)

A screenshot of the "Account Info" form on a mobile device. The form has a blue header with a minus sign and the text "Account Info". Below the header are several input fields: "Username" (fisherStephanie), "First Name" (Stephanie), "Last Name" (Fisher), "Phone (land)" (4102608279), and "Phone (mobile)" (1234567890). A red arrow points to the "Phone (mobile)" field.

Portal (computer)

1. **My Account** button (in upper right corner of screen)
2. **System User Fields** > Enter Phone (mobile) Number
3. Be sure to save it! **Update Account Details**
(at bottom of screen)

A screenshot of the "System User Fields" form on a computer portal. The form has a white header with the text "System User Fields". Below the header are several input fields: "Username" (fisherStephanie), "First Name" (Stephanie), "Last Name" (Fisher), "Middle Name" (empty), "Phone (land)" (4102608279), "Phone (mobile)" (1234567890), "E-mail" (fisheriesereporting.dnr@), and "Suffix" (empty). A red arrow points to the "Phone (mobile)" field.

NOTE: When you update (add/change/remove) the mobile phone number in your FACTS account, you will see a pop-up message with information about next steps for text messaging options.