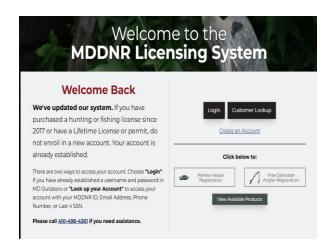
Welcome to MDOutdoors!

For easy access, please navigate to the website.

https://mdoutdoors.maryland.gov



Logging on

There are two ways to access your account. Choose "Login" if you have already established a Username and Password in MD Outdoors.



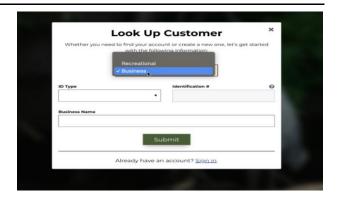
Look Up Customer

Click on "Customer Look up" to access your account with your MDDNR ID, Email Address, Phone Number, or Last 4 SSN.

Enter the requested information based on **Account Type**, the **ID type** selected, along with **Last Name** and **DOB**, the customer's verification screen will appear.



Click 'Submit'. If your information is found in the system but your online login is not yet set up, you will be redirected to your profile to update it with the required information. After you verify your information and create a *username* and *password*, check the *attestation box*, the *captcha box*, and click 'Verify & Continue', your online account creation is complete.



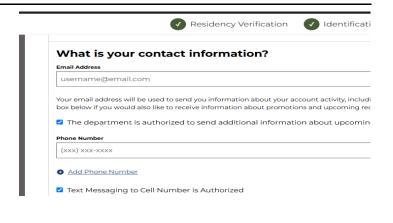
If an account exists based on the information provided, a notification will appear saying "Customer record already exists". If you do not remember your Username or Password, it can be retrieved using the Forgot Username or Forgot Password feature.

Create an Account

If you are a new user and do not have an account, click on "Create an Account" For an individual account you will need to *select account type: Recreational*. Once you provide the information and click **Submit** it will check if the account exists, if it does not it, you will need to Click 'Enroll now'.

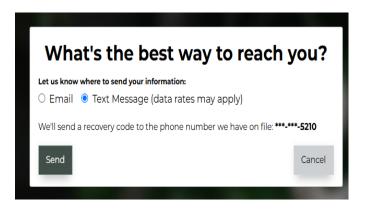
Note: Business and recreational accounts are not the same

Once you successfully enter all the requested information, your account will be complete. During the account creation process you will be able to receive either a text message and email communication from MD Outdoors. Enabling this, will provide you two ways to reset your password or recover your username for future reference. To enable Text Validation code please check the box for "Text messaging to cell number is authorized" during account creation.



Forgot Username

If you forget your username, you can still access your account. Go to the login page and click on "Forgot Username". Provide required information of Identification number (MD DNR ID, Last Four SSN, Email address, Phone number), Last Name, Date of Birth and click on "Recover".

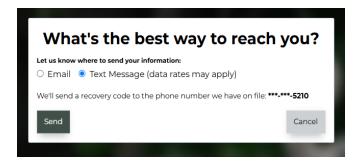


You will receive either a text or email with validation code. Once you enter it and click on "Verify", you will see a notification with your Username upon your selection. (Follow screenshot) If you select the email option, you will receive your Username in email. (screenshot) Once you get the username you can go back to the "Login" page.

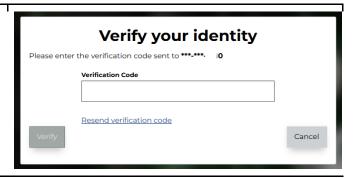


Forgot Password

If you forget your password, please click 'Forgot Password'. Enter username and click 'Recover'. You will receive either a text with validation code or an email with a link which will allow you to reset your password. (Follow Screenshot).



When selecting the **text** option, you will need to enter the *verification code* provided as shown. (Follow Screenshot)

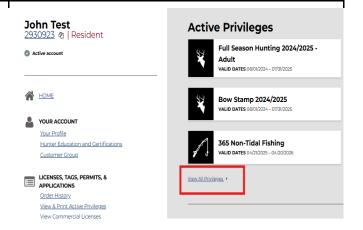


When selecting the **email** option you will need to follow the instructions as it appears on your screen or in the screenshots here. Once you enter the new password, click **Reset**. You will see messages 'Your password has been successfully reset.'



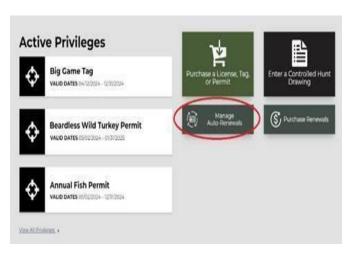
Customer Homepage

Upon signing into your account; current licenses will appear under **Active Privileges**. The customer home page will list up to 3, and if you have more licenses click on "View All **Privileges**" for additional details. (Follow screenshot)

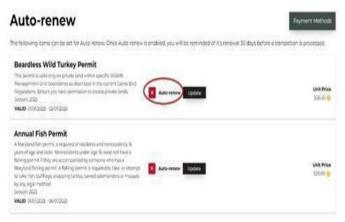


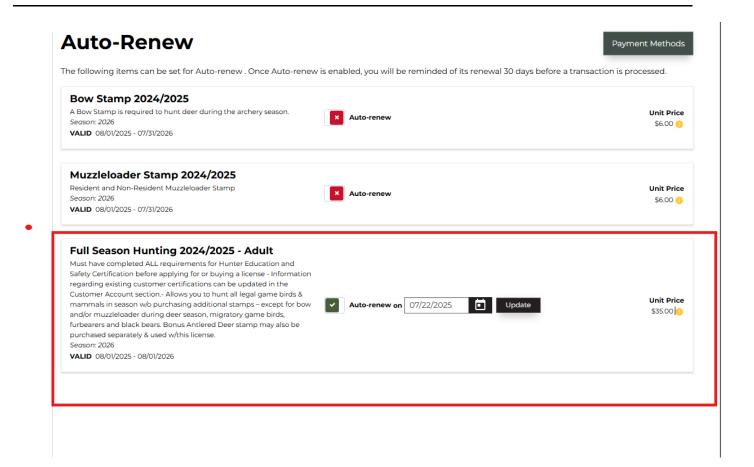
Activate Auto Renewal

A new feature available is "Auto Renewal", which automatically renews a selected privilege while providing a reminder of an upcoming renewal 30 days prior to charging your payment method. To configure this feature, from the Home page, click the Manage Auto-Renewals button in the Active Privileges area, or click Auto-Renew under Licenses, Tags, Permits & Applications in the left menu bar.



After adding a payment method, click the **Auto-Renew** for the privilege you want to auto renew. (Follow Screenshot, after successful auto-renewal)





For additional information, please contact the MD Outdoors Helpdesk

410-498-4361

Email: mdoutdoors@maryland.gov